

## **NEXT LEVEL TEAMS**

This seven-hour interactive course is a thorough introduction to team concepts and skills based on the Tuckman Model. Anyone who works in teams, especially project and team leaders, will benefit from this course. The individual and team activities will stimulate interest and reinforce key concepts that students can apply right away.

### **COURSE OBJECTIVES**

Upon completion, participants will be better prepared to:

- Explain why teams are important in today's business environment.
- Identify an effective team.
- Identify where a team is in the 4 stages of development.
- Use a basic approach to problem solving.
- Suggest the best decision making method for a team.
- Help a team leader manage conflict.
- Give and receive constructive feedback.
- Communicate more effectively in a team environment.

### **COURSE OUTLINE**

1. Overview
2. Appreciate teams
3. Understand teams
4. Establish teams
  - Team infrastructure (i.e., assemble, organize, empower, process)
5. Develop teams
6. Action Plan